

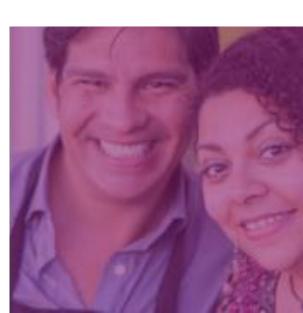




Developing Culturally Responsive Approaches to Serving Diverse Populations









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Who We Are and What We Do

- ☐ Conduct research and provide research-based information to inform ACF programs and policies supporting low-income Hispanic children and families around:
 - Poverty and self-sufficiency
 - Healthy marriage and responsible fatherhood
 - Early care and education
- ☐ We do this through:
 - Building research capacity
 - Dissemination and outreach



Center Partners







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Disclaimer



The National Research Center on Hispanic Children and Families is funded by a five-year cooperative agreement (grant #90PH0025-01-01) from the Office of Planning, Research and Evaluation within the Administration for Children and Families in the U.S. Department of Health and Human Services. The content of this presentation is solely the responsibility of the authors and does not represent the official views of OPRE, ACF, or HHS.



A few remarks from...



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Developing Culturally Responsive Approaches to Serving Diverse Populations: A Resource Guide for Community-Based Organizations

Michael López, Kerry Hofer, Erin Bumgarner, and Djaniele Taylor













Read the resource guide at: http://bit.ly/2mzfajS



Seven Key Components

1. Defining cultural competency 7. Budgeting 2. Choosing interventions 6. Workforce diversity 3. Needs assessment 5. Collaboration 4. Measurement



1 Defining Cultural Competency

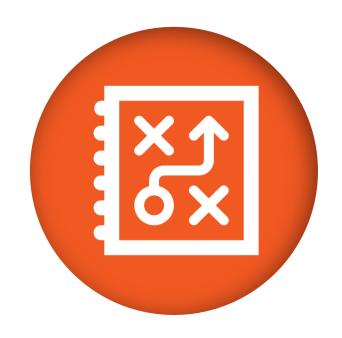
- □ Different definitions of cultural competency
 - Knowledge and biases
 - Communication and interpersonal skills
 - Organizational systems and policies
- ☐ Cultural competency it's everyone's business!
 - Individual level
 - ☐ Staff level
 - Policy and program level





Choosing Interventions

- ☐ Are interventions effective and for whom?
- Identifying evidence-based programs
- Linguistic and cultural adaptations of programs
 - Language translation
 - Cultural adaptation





Needs Assessment

- ☐ What is a needs assessment?
- □ Different approaches
 - Collecting internal data
 - Accessing external data





4 Measurement

- ☐ Important aspects of measurement
 - Cultural and linguistic appropriateness
 - Technical construction of measures
 - Sensitivity to detecting change over time
 - Specific training and administration requirements





5 Collaboration

- Why collaboration is important?
- Complementary areas of expertise across organizations
- Program to program collaboration
- Partnerships between programs and researchers
- Other collaborative partnerships





Workforce Diversity

- ☐ Bilingual/bicultural workforce
- Recruitment and retention of diverse staff
- Training and professional development opportunities
- Organizational commitment and infrastructure





7 Budgeting

- Budget implications for programs?
 - Staffing
 - Training
 - Programmatic resources and materials
 - Cost of access accommodations
 - Cultural brokers
 - Translation or interpreter services





Panel Discussion



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Q & A from the Audience









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